

HP StorageWorks

Command View EVA license key installation instructions

This document defines the steps to obtain a license key (also referred to as a password) from Webware and enter it in HP Command View EVA. For more detailed information on licenses, see the *HP StorageWorks Command View EVA installation guide*.

Your *License Entitlement Certificate* provides three options to request a license key.

- Fax the Password Request Form that came with your *License Entitlement Certificate* (see the certificate for fax numbers in your area). When you receive the license key, skip to step 9.
- Call or email the HP Password Center (see the *License Entitlement Certificate* for telephone numbers and email addresses in your area). When you receive the license key, skip to step 9.
- Obtain a license key from HP Webware online.

Complete the following procedure to install a license key from HP Webware for each product purchased:

1. Go to <http://webware.hp.com> and click **Generate license(s)** under **Webware licensing**.
2. Obtain the HP order number from the *License Entitlement Certificate*, enter it in **Order number**, and then click **Next**.

Based on information obtained from the order, a list of available products appears on the Product selection page.

3. Select the product for which you want a key, your operating environment under **Product version**, and then click **Next**.
4. On the Order product(s) detail page, enter the WWN(s) for the array in **WWN** for the appropriate product(s), and then click **Next**.

The WWN is located on the Storage System Properties page in HP StorageWorks Command View EVA. The WWN format is xxxx-xxxx-xxxx-xxxx (19 alphanumeric characters including dashes).

5. Enter your information on the Member sign-in page as follows:
 - If you registered previously, enter your email address and password in **Existing members**, and then click **Sign-in**.
 - If you did not register previously, enter your email address, create a password, and then reenter your password in **First time users**. Click **Sign-in**.

The Address information page appears.

6. Complete the requested information if necessary.
7. If you are the license owner, select the **I am the License owner** check box.
 - If you registered previously, **License owner (End-User) information** will automatically populate.
 - If you did not register previously or if you did not select the **I am the License owner** check box, enter your contact information under **License owner (End-User) information**.

The *License Certificate* will also be emailed to you and the registered owner if you request it.

8. Click **Next**. The License certificate page appears.
9. Copy the license key as instructed in the *License Certificate*.
10. Launch HP Command View EVA and select the appropriate array under **Storage Systems**.
11. Click the **Licensing** tab on the Storage System Properties page.
12. Click **Install Licenses**.
13. Paste the license key in the form provided. For multiple licenses, each license key should be separated by a carriage return.
14. Click **Install Licenses** to complete the installation.

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